MakeCuisine

SOUS-VIDE RONER

User's manual

THERMOCOOKER MC-SV1 WiFi

ⓘ IMPORTANT SAFEGUARDS

Your Sous-Vide appliance cooks with electricity. Whenever you use it, you must follow basic safety precautions.

PLEASE READ ALL INSTRUCTIONS

- Marble or synthetic countertops cannot withstand the heat generated by the appliance. Place the cooking container on a different surface to avoid damage.
- Don’t use extension cords. Never use the appliance with a damaged cord or plug. Use only properly grounded electrical outlets.
- Do not immerse the appliance in water below the MIN or MAX markings on the stainless steel column. Unplug the appliance from the outlet when not in use and before cleaning. Let it cool before putting on or taking off parts.
- Burn Hazard - Cookware, stainless steel portion of equipment, and food bags become hot when in use. Use oven mitts or oven tongs when handling them and allow the container or pot to cool before emptying the water.
- This appliance is for indoor usage. Do not use it outside. Do not disassemble it. Follow all warning labels. Do not remove the warning labels. Thoroughly clean all the parts before using the appliance for the first time.
- Firmly secure the appliance by holding it to the side of the bowl, pot or container. Place the container on a flat surface to avoid spills and tipping. Do not place the unit on a stove or within an oven.
- Do not use deionized water (DI water).
- Before plugging in the appliance, check if the electrical installation of your home corresponds to the rating label on the appliance. Do not use this appliance in any other electrical system other than the voltage: 220V-240V / 50HZ-60HZ.
- Do not let children use and play with this appliance. Keep the appliance and its cord out of the reach of children.
- Do not use the appliance if it has a damaged cord or plug, if it malfunctions or has a fault. Take it to the nearest authorized service center for inspection, repair or readjustment.
- Do not let excess cord hang over edge of table, counter or touch hot surfaces.
- Turn off the appliance and unplug it from the wall socket before changing accessories or touching parts that move when it’s being used.

⚠ IMPORTANT SAFEGUARDS

• When an abnormal disturbance to the power grid occurs, the appliance may malfunction or have reduced performance. Unplug it from the power for a while to regain operation.

• This appliance must not be used by people with reduced physical or sensory capacities, lack of experience, maturity or knowledge, except when there is a person responsible for their safety supervising and instructing them in the use of the appliance. This appliance is not a toy, do not allow children to use it as such. In case a child is to use the equipment, it must be supervised very closely.

• This appliance is intended to be used in household and similar applications such as:
- Particular homes & offices, for personal usage;
- Country houses;
- By clients in hotels, motels and other residential-type environments;
- "Bed & Breakfast" type environments.

• If the appliance is accidentally dropped into the water container, unplug it first, then remove it from the container, remove the water from the surface of the appliance and place it in a dry place. You will have to wait until it has dried completely before you can use it again.

⚠ **CAUTION:** This appliance is designed to be used with water only. Please save these instructions for future reference.
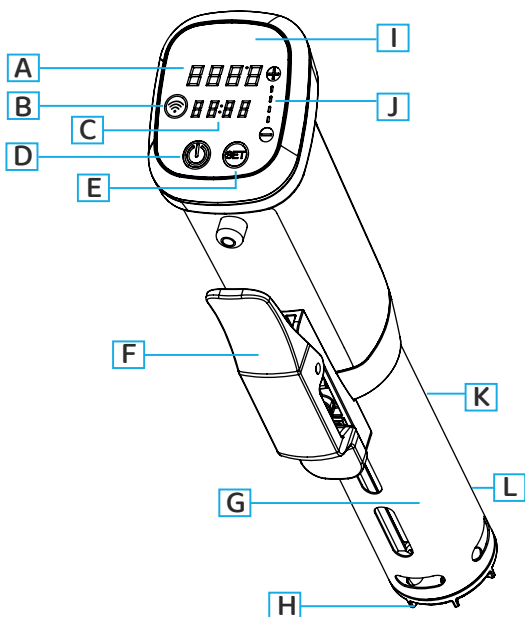
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PLEASE READ THESE USER MANUAL INSTRUCTIONS CAREFULLY BEFORE USING THE APPLIANCE.

INTRODUCTION

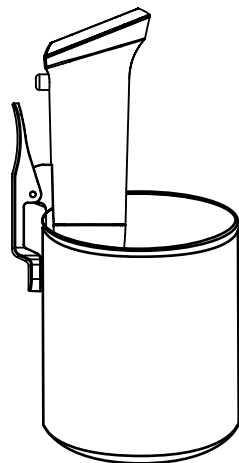|	
A	TEMPERATURE
B	WIFI
C	TIME
D	ON/OFF
E	SETTING BUTTON
F	GRIPPER
G	DETACHABLE STEEL COLUMN
H	WATER PUMP COVER
I	CONTROL PANEL
J	KEYS + AND -
K	MAX WATER LEVEL
L	MIN WATER LEVEL

INSTRUCTIONS FOR USE

Step 1. Hold the top of the gripper and place the steel column in the container or pot.

Step 2. Release the gripper when the steel column is set to the proper depth. The device will remain fixed in the container or pot.

IMPORTANT: MC-SV1 WiFi device must be installed in containers that are at least 180 mm deep.

Step 3. Fill the container or pot with water. The water level should be between the MAX and MIN marks. The water level will rise when you submerge the food in the container, so please don't overfill it from the beginning. You will know that you have the right amount if when introducing the food, the water rises until it is close to the MAX mark without exceeding it.

NOTE: As the water temperature increases, the water will begin to evaporate.
The appliance is equipped with an alarm that indicates if the water level drops too low.
If the water level drops below the MIN mark, the appliance will stop working automatically.

INSTRUCTIONS FOR USE

1 Plug the appliance into the outlet. You will hear a beep, the button ⏻ and the operation LEDs will light for one second and then turn off (the operation LEDs are all blue).

2 Press and hold the button ⏻ for 3 seconds, the screen will unlock and you will hear a beep. The current temperature will flash and the appliance will go into standby mode.

3 When the appliance is in standby mode, press SET button once to set the temperature. The temperature displayed will start to flash. Press and hold **+** or **-** buttons to set the temperature (from 00.0°C to 90.0°C) according to the recipe. Press the SET button again to store the desired temperature and move to cooking time.

4 The hours displayed will flash. Press **+** or **-** buttons to set hours (from 00 to 99). Press SET button again to store the new time and move to minutes.

5 The minutes displayed will flash. Press **+** or **-** buttons to set minutes (from 00 to 59). Press SET button again to store the new minutes.

6 The appliance will go back to standby mode, where is displayed current temperature. If you'd need to do any change, just press SET again.

7 Press and hold the SET button for 3 seconds to select Celsius or Fahrenheit. The default temperature of the appliance is 60°C.

8 If you do not touch the buttons for at least 6 seconds, the appliance will return to standby mode. When you finish all the settings, press the button ⏻ to start operation. You will hear 4 beeps and the appliance will start. When the current water temperature reaches the set temperature, the countdown will start. At the same time, the alarm will sound four times to indicate that the appliance is ready to submerge the sealed bag with your cooking ingredients.

9 When the timer reaches 00:00, the appliance will stop heating, but the display will stay on and beep for 3 minutes while the current temperature flashes on the display. After 3 minutes, the appliance will turn off automatically.

NOTE: During cooking, if the water temperature drops 2 degrees or more below the set temperature, the appliance will begin to heat it up again and the alarm will beep when the water temperature equals that set in the recipe.

INSTRUCTIONS FOR USE

NOTE: During operation, pressing the setting button only allows you to check the set temperature but will not let you make any settings. If you need to make changes in temperature or time, first press the button to stop the appliance. The temperature will start to flash and you can repeat the adjustments according to the previous steps.

10 Press and hold the button ⏻ for 3 seconds to turn off the appliance.

> **NOTE:The appliance has the function of temperature calibration. Press and hold the SET button and ON/OFF button ⏻ for 5 seconds. The current temperature will start flashing. Press the + or - buttons to calibrate the temperature and confirm the calibration by pressing the setting button. If no no button is pressed, will confirm automatically after 5 seconds.**

WIFI CONNECTION INSTRUCTIONS

■ DOWNLOAD "SMART COOK" APP

Although the **MC-SV1 WiFi** can be used manually through its touch controls, it is possible to operate it remotely from a smartphone or tablet, for this we have the official MakeCuisine Smart Cook app where you have an extensive assortment of automatic recipes in the cloud that can be cooked literally with "just one touch".

MakeCuisine's "Smart Cook" application can be downloaded from the app store or by scanning the QR beside.

> **The app can be used without registration, but we recommend you to register in order to take full advantage of its features.**

A- Connect the MC-SV1 WiFi to your local Wi-Fi network ("AP Mode")

NOTE: The "AP Mode" is the mode that guarantees the connection of the equipment to any router on the market that broadcasts at least one 2.4 GHz Wi-Fi network.

TO START THE CONNECTION IN "AP MODE", PROCEED AS FOLLOWS:

1 The smartphone must be previously connected to a WI-FI network 2.4 GHz. If you are connected to a network with a name ending in "_PLUS" or "_5G", disconnect from it because they are well-known names of 5Ghz networks and the **MC-SV1 WiFi cannot connect to those types of networks.**

WIFI CONNECTION INSTRUCTIONS

2 To add the first device, press the button Add Device .
If you already have any device added, you will need to use the
➕ icon in the upper right part of the main screen of the app to
add the new one.

Click on the product type **"MakeCuisine Thermocooker
MC-SV1 WiFi"**. The window will then change, showing you
the name of the Wi-Fi network, your smartphone is connected
to (in iOS you may need to write manually the network SSID
name) and asking you to enter the password for that network
in order to register the **MC-SV1 WiFi** against it.

NOTE: On iOS, if you don't grant location permission, you will
have to enter the network name as well.

3 After entering the password for the Wi-Fi network and
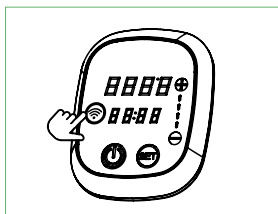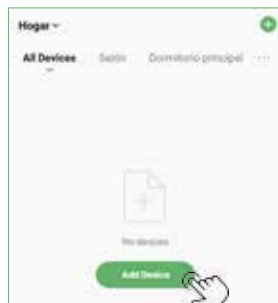clicking Next, a screen will appear indicating "Reset the
device".

On this screen, click on the text **"EZ Mode"** in the upper right
corner and select by pressing the **"AP Mode"** option.

4 Follow the instructions that will appear on the mobile
screen to reset the **MC-SV1 WiFi** and put it in **"AP Mode"**
mode (1 blink per second).

5 When the Wi-Fi icon on the screen of the appliance is
flashing slowly (1 blink per second) follow the instructions
of the mobile phone to connect the smartphone to the
Wi-Fi network generated by the **MC-SV1 WiFi** itself
(**"SmartLife-XXXX"**).

6 When the smartphone is connected to the Wi-Fi network
of the **MC-SV1 WiFi** itself (a warning will appear advising the
Wi-Fi network does not have an internet connection, **ignore it**),
press the "back" button on the smartphone (Android) or go back
to launch again the **"Smart Cook"** application (iOS).

7 The app will continue the process automatically, and when
it finishes, will allow you to change the name of the device
before adding it to the main screen.

WIFI CONNECTION INSTRUCTIONS

B- Connect the MC-SV1 WiFi to your local Wi-Fi network ("EZ Mode")

NOTE: "EZ Mode" is not compatible with all routers on the market. If you cannot add the device to your Wi-Fi network with "EZ Mode", use "AP Mode" instead.

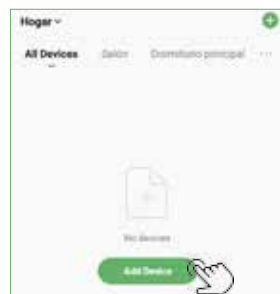**TO START THE CONNECTION IN "EZ MODE", PROCEED AS FOLLOWS:**

1 The smartphone must be previously connected to a 2.4 GHz Wi-Fi network. If you are connected to a network with a name ending in "_PLUS" or "_5G", disconnect from it because they are well-known names of 5Ghz networks and the **MC-SV1 WiFi cannot connect to those types of networks.**

2 To add the first device, press the button Add Device . If you already have any device added, you will need to use the ⊕ icon in the upper right part of the main screen of the app to add the new one.

3 The window will then change, showing you the name of the Wi-Fi network your smartphone is connected to and asking you to enter the password so that it can be sent to the **MC-SV1 WiFi.** Click Next to save password.

4 Follow the on-screen instructions to reset the **MC-SV1 WiFi** and confirm that the Wi-Fi LED is flashing rapidly (2 times per second).

5 The screen will show the rest of the process, which will be automatic, and when it is finished the device will appear in the main menu of the application.
If the timer runs out and the device still does not register on your Wi-Fi network, the app will show you a screen where you can press the **"Switch Pairing Mode"** button to try the **"AP Mode"** mode.

TYPICAL CAUSES OF ISSUES WHEN CONNECTING TO LOCAL WI-FI

1. Check that the Wi-Fi led is flashing in the correct mode: If the led does not blink properly, you will not be able to connect it to your WI-FI network.

> **Fast - 2 blink/second → EZ mode** connection
> **Slow - 1 blink/second → AP mode** connection

WIFI CONNECTION INSTRUCTIONS

2. Check that you are connecting the unit to a 2.4GHz WI-FI network and that the **MC-SV1 WiFi** is in a location with good coverage.

NOTE: Some routers with Wi-Fi 802.11AC (such as Mitrastar devices from Movistar) have settings that are incompatible with the "EZ Mode" mode. You will need to use "AP Mode" instead or temporarily disable the router's 5Ghz Wi-Fi network (typically it has its name ending in "_PLUS" or "_5G").
Once the **MC-SV1 WiFi** is paired, you can reactivate your 5Ghz WI-FI network.

3. Make sure you have your WI-FI password handy and in writing. It is very easy to type a wrong password when it is complicated. The eye icon at the end of the field reveals the password.

4. If the device registration process takes too long (or is left unattended), the device will return to sleep mode (with all LEDs off) automatically after 3 minutes.
To resume the registration process, press the Wi-Fi button on the **MC-SV1 WiFi** for 3 seconds to reactivate it (it will be start in "EZ mode" by default, you will have to press the button again for another 3 seconds to change in "AP Mode").
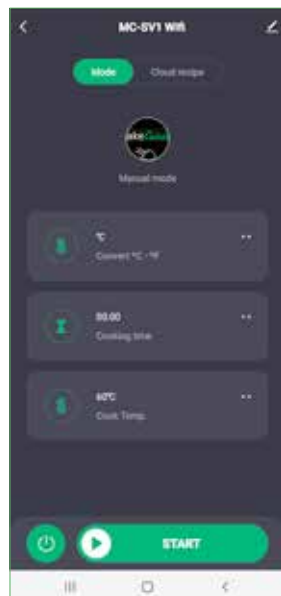
WHEN THE DEVICE IS ALREADY REGISTERED IN THE APP

Once the device is registered, touch the appliance name at the app main screen to open its menu, the initial screen corresponding to the "Manual Mode" mode will be displayed, then press the button ⏻ at the bottom left to turn on the equipment and be able to use it.

In "Manual Mode" you can set your own values and start cooking by pressing the "START" key.

When the water reaches temperature, the appliance will emit four tones and the timer will start counting down. It is time to introduce the packaged food.

When cooking is finished, the equipment will emit an intermittent tone until it is turned off or until 3 minutes have passed, at which point it will turn itself off.

If, on the other hand, wish to make any of the recipes previously loaded in the app, you will find them in the Recipe Bar, in the "Cloud Recipe" option. When selecting "Cloud Recipe", the different categories will appear in which the recipes are organized.
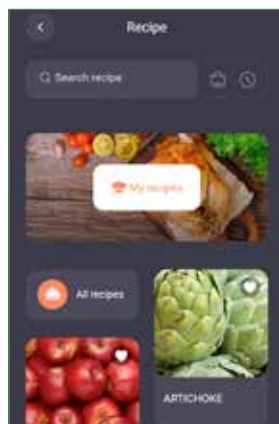
WIFI CONNECTION INSTRUCTIONS

It is only a matter of selecting the category that interests us and within it the recipe that we like the most.

To make the recipe, just follow the instructions.

If you want to select another recipe, please navigate through the screen menu to the new recipe, press "START" to execute it, or go back to "Recipe bar" → "Manual Mode" to turn off the device.

TROUBLE SHOOTING

1. THE APPLIANCE WON'T TURN ON - Make sure the appliance is properly plugged into a grounded outlet. Check that the power cord is not torn or frayed and that there is power at the outlet. The display should turn on and show information.

2. AN ERROR APPEARS ON THE SCREEN:

E01: Open circuit → Contact After-Sales Support.

E02: Short circuit in the device → Contact the After-Sales Support.

E03: Low water level → The appliance will emit an alarm when the water level drops below the MIN level, either due to evaporation or because the appliance has been dislodged or displaced from its position. Add more water to the container or place the appliance well in the water and it will start working automatically.

E04: Problem with the water pump → Contact the After-Sales Support.

CLEANING
If you make frequent use of the appliance, descaling should be done every month or more frequently in regions with hard water.

1 Put the appliance in a pot and fill the pot with water up to the "Maximum" level indicated on the appliance.

2 Set the temperature of the appliance to 70°C or 158°F.

3 Add 5g of powdered citric acid (food grade) for every liter of water in the pot.

4 Let the water circulate for 20 minutes after it reaches a temperature of 70°C or 158°F.

5 Turn off and unplug the appliance.

6 When the appliance is cool, rinse the bottom with cold water and dry it before storing.

AFTER SALES SUPPORT

Do you need help with any matter related to your product Make*Cuisine*?

Send an email: customerservice@makecuisine.com

Product Performance   Orders in our Online Store   Technical Service and Warranty Extension

WARRANTY

• The appliance for domestic use covered by this warranty has been manufactured in accordance with standard quality standards, having passed the corresponding approval tests.

• The appliance has a legal warranty of 2 years from its delivery. In the event of a breakdown or manufacturing defect during said period, you may exercise, under the conditions and deadlines set for it by the Warranty laws in the sale of consumer goods in your country, the right to repair or replace the device. For this you must keep the invoice or proof of delivery of the device. In any case, the terms and rights referred to in this section will be regulated by the current legislation applicable at all times in your country.

• Replacement due to failure of the device or any part of it will not imply an extension of the warranty.

• This product is for household use only. If used in a commercial or industrial environment (for example, but not limited to: bars, restaurants, etc ...) the warranty is void.

• In case of supply through a specific agreement, the warranty will be applied based on the main contract.

• This warranty cannot be reissued.

• Failures produced in the appliance as a result of misuse or poor treatment are excluded.

• Faults caused by catastrophic causes (fire, floods ...), atmospheric, blows and falls are also excluded from the warranty .

⚠ CAUTION

The manufacturer and seller expressly disclaim all liability for personal injury, property damage, or loss, whether direct, indirect, or incidental, as a result of improper connection, misuse, improper maintenance, or neglect of this product.

The symbol of the container with the cross, found on the appliance, means that when the appliance reaches the end of its useful life it must be taken to the designated collection centers, and its treatment must be separate from that of urban waste.

CE conformity
This product has been produced in accordance with current regulations and has been built with the latest safety standards.
The CE mark certifies that this product complies with all regulations related to it.
- Electromagnetic compatibility directive EMC 2014/30 / EU
- LVD Low Voltage Directive 2014/35 / EU
- RoHS Directive 2011/65 / EU
- WIFI standards

MakeCuisine

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